

Dept of State Facility Management Community CEU eLearning

Getting Started – FAQ

Getting Started

All users must register to begin training. When registered you will use your credentials to log in and moving forward. You only need to register once.

Submission of an SF-182 NFATC External Training Request is required for all LE Staff, however it is optional for CS, FS, PSC, and facility management staff.

System emails will be sent to you for verification and account information (check Junk if not found).

Job role related training may be presented as banner in the training site. Please look for these Channel training tracks.

FAQ

Q. I have questions about my eLearning account

A. Contact OBOFACTraining@state.gov or info@enterprisetraining.com.

Q. I didn't receive my enrollment email

A. After you have registered and have not received your email, check your Junk email folder. You can also log in here using your DoS email address and Password that was set to Welcome1@:

<https://dosobo.percipio.com/login#/>

Q: I forgot my password:

A: If you need password reset, click on "Need help logging in?".

Q. I'm trying to register, and I get the message "An account with this email address already exists."

A. You already have an account. Proceed to the login page to sign in with your DoS email or request your password.

If your account was previously deactivated, contact OBOFACTraining@state.gov for assistance.